Cloud Innovation Forum 2019

Terranea Resort Rancho Palos Verdes, California October 8-9, 2019





Overview

Date & Location

October 2019 Terranea Resort, Rancho Palos Verdes, CA

About

14th annual Cloud Innovation Forum: An IBM-proprietary event hosted by the NA IBM Cloud team

Purpose

Deliver a white-glove experience for top clients & give IBM sellers a one-of-a-kind opportunity to progress client relationships and close deals.

Target Audience

C-Suite and VP of IT Executives

Client Communications Journey

Touchpoints	Info Flyer	Invitation	Registration Confirmation	Agenda & Keynote Info Flyer	Week Before	Post-Event Follow-Up
Cloud Innovation Forum 2019	01	02	03	04	05	06
Core Message	Introducing Cloud Innovation Forum 2019	You are cordially invited Register for CIF 2019!	You are confirmed for CIF 2019!	And the CIF Keynote Speaker for 2019 is	Getting Situated for CIF: All You Need to Know	Keeping the Innovation Going: Questions, Feedback and Opportunities
Formats & Details	1. Info Flyer PDF+ Event introduction+ Agenda sneak peek	 1. Invitation PDF + Agenda Highlights + Why CIF + Link to more info & registration + Next Steps 	Registration confirmation Travel & hotel details Excursion options Event Agenda	Updated Info Flyer PDF Link to event website + Agenda Highlights + Full Agenda attached	Basic FAQ Agenda outline Travel & hotel confirmation	Thank You Note Post event email Link to presentations and offers

The Experience: Day One

The Venue

Terranea Resort

Rancho Palos Verdes, CA



Registration

A Warm Welcome

Upon arrival, attendees received a **welcome note** outlining the activities of the day.

The **name badges** offered a simple printed agenda on the back for easy access.











Outdoor Excursions

Explore, Relax & Restore

Surrounded by coastal views and sun-soaked landscapes, Terranea Resort offered the perfect setting for relaxation and adventure.

Attendees joined one of two outdoor excursions to help refocus their minds, while getting better acquainted with their IBM sellers and fellow business leaders: A day on the golf course or a bike tour between iconic beach towns.









Other Activities

Meaningful Conversations

Back at the resort, the **Hospitality Lounge** at the Ocean View Terrace offered a space for networking and relaxation.







Guest Room Reminders

Details Matter

Throughout the two-day event, the TV monitors in the guest rooms displayed branded screensavers with messaging to provide attendees with specific calls-toaction and event updates.



Day One of the IBM Cloud Innovation Forum is not over vet!

Join us on the pool deck at 6:30pm for the Welcome Reception & Dinner The dress code is resort casual.

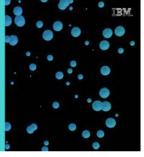
We look forward to seeing you there!



Thank you for joining us at the IBM Cloud Innovation Forum.

We hope you enjoyed your experience and we look forward to continuing our conversations.

Enjoy the rest of your time at Terranea Resort and have a pleasant and safe trip home.



We hope you enjoyed the Welcome Reception and had a chance to connect with peers.

Continue those conversations over breaklast tomorrow, starting at 7:30am at PV Terrace located on the lobby level.

We'll kick off Day Two of the IBM Clou Innovation Forum at 8:30am in the PV Rallroom located on the lobby level

Get ready to hear from industry experts and thought leaders about all things cloud and innovation.



Welcome Reception

Raise a Glass

The Welcome Reception was hosted at the main resort pool, where attendees soaked in the panoramic seascape views while enjoying cocktails and conversation.

Each selection of fresh coastal fare had its own **chef-action station**, where dishes were made in front of the guests. To top it all off, dessert was in the form of a smores station with homemade marshmallows and California-local Ghirardelli chocolates.

















Special Gift

Press Play & Relax

After returning from dinner and drinks, attendees found a gift-wrapped Bluetooth speaker along with a signed note.

To help attendees get amped up for Day Two of the event, the note included a QR code to an **exclusive CIF playlist** on Spotify.





The Experience: Day Two

General Session

Thought Leadership

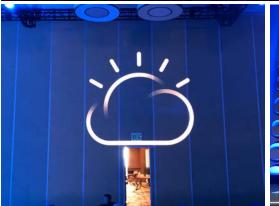
Day Two of CIF was an actionpacked day, with presentations from industry leaders and innovators that left the audience feeling confident about the next step in their journey to cloud.

The keynote speaker **Mick Ebeling** empowered clients to rethink what's possible for their business and the future, with a presentation on "The Fallacy of Impossible."

With his passion for driving meaningful change and inspirational storytelling, Ebeling earned a standing ovation – the first in CIF history.











Communication Assets

Pre-Event Communication Assets

Save the Date



Info Flyer



Invitation



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Pre-Event Communication Assets

Info Flyer v2



Exec 1:1 Announcement



Agenda + Speaker Announcement



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